

GE NEWS

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GE Insurance Plan's new Hospital Review and Second Surgical Opinion Programs go into effect January 1, 1986

SHIRLEY MONTGOMERY AND JEAN HAMLETT ARE JUST BACK FROM ATTENDING AN IMPORTANT COMPANY-WIDE BRIEFING IN CHICAGO.....

"All of us who attended the briefing on the new Hospital Review and Second Surgical Opinion programs left the meeting recognizing the importance of making sure all employees understand how these programs will work when they begin on January 1."

That's how Shirley Montgomery and Jean Hamlett felt about the recent Chicago meeting to train those who will be administering the new Insurance Plan provisions.

What are the important points that all GE people must understand?

"First," said Shirley, "it's very important for everyone to read the Hospital Review (HR) and Second Surgical Opinion (SSO) kit which you'll receive in the mail in early December. Even though you don't expect to be hospitalized or have surgery, you can never tell when you may face one or both."

"If you fail to follow procedures specified in the kit for non-emergency hospitalization or surgery, you'll only receive 50% of full plan benefits."

HEALTH CARE PROVIDERS LEARNING OF PROGRAM

Shirley said that procedures for the Hospital Review and Second Surgical Opinion Program are easy to follow. "We expect hospitals



Shirley Montgomery and Jean Hamlett examine one of the Hospital Review (HR) and Second Surgical Opinion (SSO) kits which employees will be receiving in the mail later on this month.

and doctors will cooperate in doing their part," Shirley said. "By year-end, the GE Insurance Plan carrier will communicate the new procedures to doctors and hospitals in major GE plant communities."

Shirley explained that the new Hospital Review procedure means that "for non-emergency cases your doctor will activate your benefits by contacting a Hospital Review Nurse at the insurance company before you are admitted to the hospital. The insurance company will pre-certify the admission, if appropriate, and will follow you throughout your hospitalization to be sure you're receiving quality care and can return home as soon as feasible."

"The Second Surgical Opinion provision comes into play when a doctor advises you to have non-emergency surgery," Shirley explained. "Under the new procedures, you will contact the Surgical Review Nurse for help in obtaining a second surgical opinion from a Board-certified doctor. This second opinion will be reimbursed 100% by the insurance plan. This will

help make sure that any alternatives to surgery are considered. After the second opinion is obtained, the patient will still make the decision to have, or not have, the surgery."

Shirley emphasized that there are special forms for the hospital review and second surgical opinion programs. "We all will receive information on these forms in the kit, which will be mailed to each of us in December. Also in December, we'll each receive a new ID card that should be used whenever we go to the hospital, or are considering surgery."

Lynchburg GE employees will have questions as these new procedures become effective, Shirley said. She urged employees to bring up any questions at the series of special employee meetings on the new procedures to be held next week. Also, employee questions can be quickly answered by calling the toll-free "800" number for the insurance company. This number will be on each employee's ID card and in the Hospital Review and Second Surgical Opinion kit.

EXCELLENCE IN CUSTOMER SERVICE IS:



LEE PARKER, Specialist-Product Distribution, providing daily sales support to our field sales group. A recent letter from Floyd Ritter, District Sales Manager in our Salt Lake City, Utah office to Bill Robertson, Manager-Product Distribution:

"We would like to take this opportunity to express our sincere appreciation to you and your staff for responding to and fulfilling an immediate delivery request for MPS portables (Hill Air Force Base and Dugway Proving Grounds), and for the day-to-day support provided for me and all salesmen in the field."

Other members of the Product Distribution team are Tony Little, Earl MacFarland, Mary Wood and Pat Mosby.

CUSTOMER SERVICE -- THE WAY TO WIN!

YOUR BLOOD DOES 'EXTRA DUTY' IF GIVEN DURING FIRST 2 HOURS OF VISIT

The Red Cross would like donors to make appointments during the first two hours of the Bloodmobile visit (and during the remaining hours of the visit as well, we hasten to add).

However . . . there IS a special significance to donating during the first two hours; your blood does double — or even triple — service. Here's how it works:

Of all the blood donated, less than 1% is used as whole blood, according to Noel Draper of the Red Cross Blood Program. "A pint of blood from one individual can serve as many as three people," says Noel.

"A pint is broken down into at least three components . . . red cells, plasma, and platelets. Plasma is used for shock, when clotting defects occur, and especially for burn patients as they require lots and lots of plasma."

Noel adds that red cells are used for patients who require surgery, blood transfusions or are suffering

injuries such as from automobile accidents.

What's significant about the first two hours of the Bloodmobile visit each day?

"The Red Cross will have a volunteer driver arrive to transport the blood collected during the first two hours to Roanoke where this blood will be separated into components," says Noel.

"One of the most important components is platelets; the platelets are extracted from blood that has been drawn within the past six hours. Platelet concentrate is used to control bleeding in patients who have leukemia or who are undergoing chemotherapy treatments. The platelets are fragile and have to be separated within the time mentioned."

So . . . send in your coupon today . . . and you'll be given an appointment . . . and — if you think it may be possible for you to give sometime during the first two hours either day — be sure to specify that time.

Send to: Shirley Floyd, Room 1465, MVR

Name

Supvr./Foreman

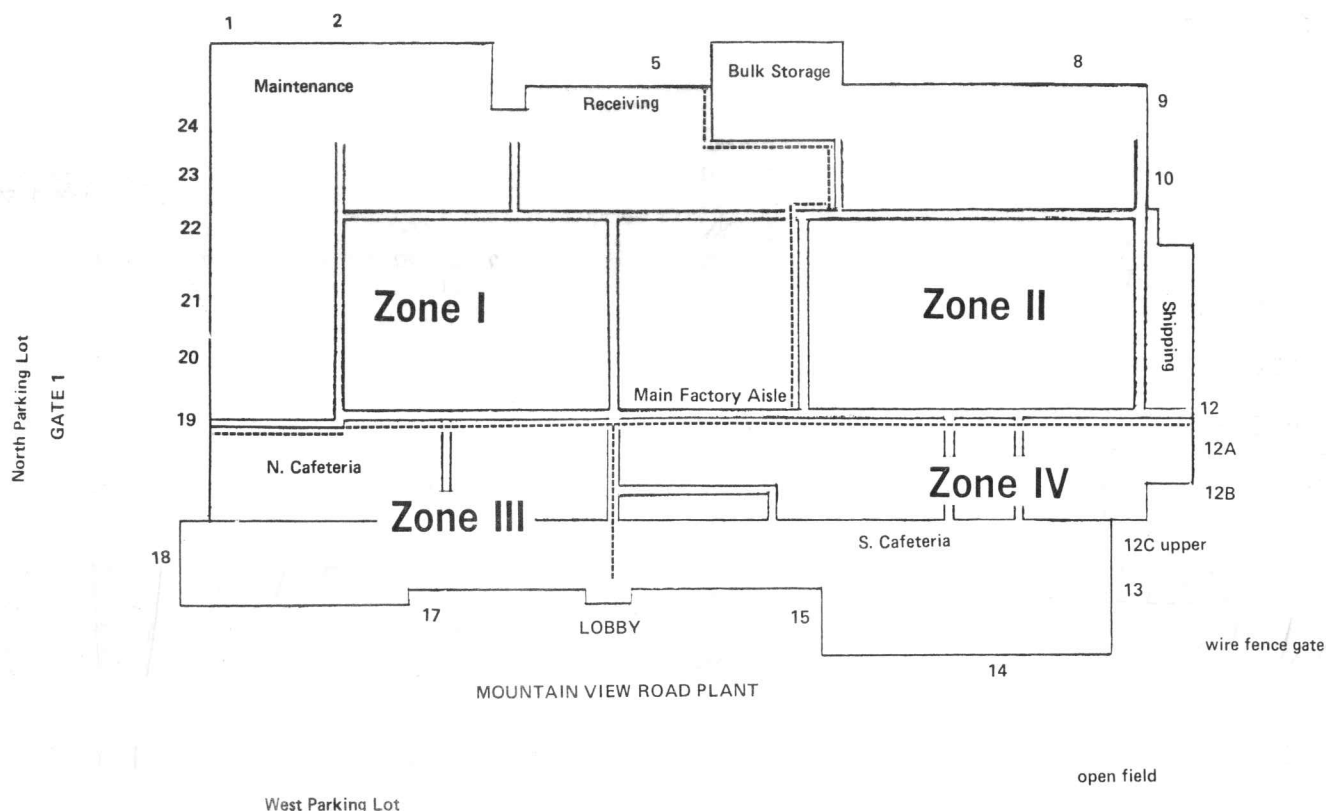
Room No. Ext.

Date Preferred (circle one) Wednesday, Dec. 11 Thursday, Dec. 12

Time Preferred

I am willing to donate blood through the Red Cross Blood Program

X..... Date



Fire exits, plant evacuation procedures reviewed

In response to questions raised by employees from time to time, Plant Services/Safety Engineer Al Warwick has asked the News to publish this map showing the various exits to be used in case of a fire or other emergency. When the supervisor has determined that an emergency situation exists, he or she will instruct the employees in the area to evacuate, using the exits shown on this map, and assembling in the outside locations indicated.

EXITS IN FOUR "ZONES" ARE IDENTIFIED:

Zone I. Everyone in Zone I (northeast portion of the factory) will leave the building by the closest emergency door in their immediate area. Exit doors Number 1, 2, 19, 20, 21, 22, and 23 will be used in this zone.

Everyone will leave the building area and proceed to the North Parking Lot through Gates No. 1 or 2 and assemble at the far end of the North Parking Lot.

Zone II. Everyone in Zone II will leave the building through exit doors Number 5, 8, 9, 10, and 12, and evacuate the plant toward the ramp and through Gate No. 3 into the East Parking Lot. The assembly point will be the baseball diamond in the athletic field.

Zone III. Everyone in Zone III will leave the building through exit doors Number 17, 18, 19, and Lobby. Zone III includes all offices on the second floor from Reproduction to the north end of the building and offices on the main floor.

People evacuating through exit door No. 17 and the

Lobby will proceed across the road and assemble in the West Parking Lot.

People evacuating through exit doors 18 and 19 will leave the building area by means of Gate No. 1. They will assemble in the West Parking Lot.

Zone IV. Everyone in Zone IV will leave the building through exit doors 12, 12A, 12B, 12C, 13, 14, 15, and Lobby. Zone IV includes all offices on the second floor south of Reproduction and offices on the main floor.

People evacuating through exit doors 13 and 14 will proceed through the wire fence gate to the front of the building and then west of the open field where they will assemble.

Those evacuating through exit doors 15 and Lobby will proceed west across the road and into the open field where they will assemble.

Gate No. 2 and the East Yard Road must be left open for accessibility to the plant by emergency personnel and equipment. The Mountain View Road (Lobby Road) must be kept open and clear for accessibility by emergency personnel and equipment.

December Salute to Service

THIRTY-FIVE YEARS

Jim Steffens

THIRTY-YEARS

Tom Moore

TWENTY-FIVE YEARS

Tom Brooks

Pat Dalton

Nick Dicini

Lonnie Rakes

Jim Richardson

Phil Wright

TWENTY YEARS

Dennis Bowman

Shirley Dalton

Wayne Giles

Martha Hunter

Raymond Isaacs

Albert Mallet, Jr.

Earline Robertson

Jim Williamson

FIFTEEN YEARS

Kay Holt

Brenda Peters

TEN YEARS

Jim Snead

FIVE YEARS

Eric Granfors

Peyton Morgan III

BOBBY TAYLOR (right) was honored at the Junior Achievers Recognition Banquet recently, and was the recipient of a plaque noting his sixth year of service to JA.

The award was presented by Ed Stone (left), JA Executive Director.

Here at GE, Bobby works as an assembler in the Phoenix Area but for four evenings a week he serves as night center manager for JA, working with the youngsters and 62 volunteer advisors.

"Since Bobby has been working with Junior Achievement," says Ed, there've been 2,400 young people — from Amherst, Bedford, and Campbell Counties and the City of Lynchburg — who have gone through the program.

"Bobby's devotion to JA is unbelievable; he has a deep concern

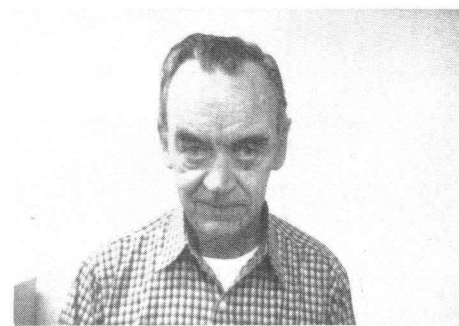


for our youth, and gives a great deal of time to the program."

Ed notes also that the GE-sponsored JA company, MEDCO, is "doing just great."



MARGARET TERRY officially retired October 31 from the Phoenix Area after 26 years of service. "I've enjoyed my job and the people," says Margaret. "I'll miss everyone a lot." She says she hasn't made a lot of plans but is looking forward to doing things around the house and spending time with her grandchildren. She also hopes to take some trips. According to Margaret, "both the Insurance and the S&SP program will help me to do the things I want to do."



"I think GE's a great company as far as benefits are concerned, and it's been good to all of us," says **CARLTON W. GILLESPIE** who began his career at GE in Heavy Packing, and retired October 31 from the Crystal Area. Before joining GE he worked at creating antique furniture reproductions and he now plans to return to this "on a small scale." Carlton also plays the fiddle with other GE'ers in a group called "Country Sounds," and plans to continue this in his retirement.

PRICES ON S&SP INVESTMENTS

Here is the report on the prices for GE Stock, Mutual Fund, and Holding Period Interest Fund used under the Savings and Security Program to credit participants' accounts.

The Long Term Interest Fund price for the last day of the month is also shown, as well as year-to-date annual income rates for both the HP and LT Funds.

1985 Month	Stock Price	Mutual Fund Price	Holding Period Fund					Long Term Fund	
			Price	YTD Annual Income Rate (a)				Price	YTD Annual Reinvestment Income Rate
				1982	1983	1984	1985		
Jan	\$60.364	\$33.181	\$10.00	16.5%	13.6%	13.2%	12.6%	\$11.03	10.9%
Feb	\$63.447	\$34.967	\$10.00	16.7%	13.7%	13.2%	12.7%	\$10.80	11.2%
Mar	\$61.881	\$34.449	\$10.00	16.7%	13.7%	13.2%	12.6%	\$10.51	11.2%
Apr	\$59.696	\$34.637	\$10.00	16.7%	13.7%	13.2%	12.7%	\$10.64	11.0%
May	\$59.818	\$35.514	\$10.00	16.7%	13.7%	13.2%	12.7%	\$11.03	11.1%
Jun	\$60.906	\$36.097	\$10.00	16.7%	13.7%	13.2%	12.7%	\$11.22	11.1%
Jul	\$62.392	\$36.926	\$10.00	16.6%	13.7%	13.2%	12.8%	\$11.10	11.1%
Aug	\$61.591	\$36.318	\$10.00	16.6%	13.7%	13.2%	12.8%	\$11.16	11.2%
Sep	\$59.395	\$35.621	\$10.00	16.6%	13.7%	13.2%	12.8%	\$11.11	11.2%
Oct	\$58.761	\$36.010	\$10.00	16.6%	13.7%	13.2%	12.8%	\$11.17	11.2%

(a) The "announced" HP Fund Rate was 16.25% for 1982, 13.25% for 1983, 12.75% for 1984, and 12.50% for 1985.

DEEPEST SYMPATHY is expressed to Barney Blanks of Delta Final Test upon the death of his mother.

EMPLOYMENT OPPORTUNITIES: No hourly, non-exempt or exempt openings this week.

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AN EQUAL OPPORTUNITY EMPLOYER